

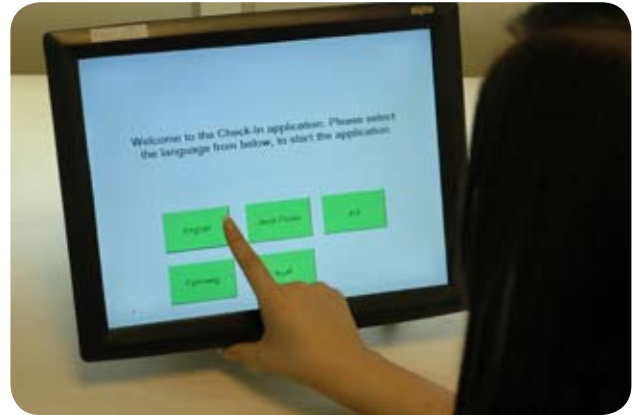
Information Sheet

Check-in Pod & Call Pod



What they do

Telehealth Solutions have a full waiting room package available which aims to enhance the efficiency of your surgery and improve the experience of your patients. The Check-in Pod and Call Pod are great additions which free up receptionist and GP time, and both connect directly with your patient management system. The Check-in Pod is an automated arrivals system which allows patients to check themselves in without engaging the receptionist. This frees up receptionists' time for other work and avoids queues of arriving patients if the receptionist is held up by a patient with a more significant issue. It is a touch-screen system which simply requires the patient to enter in their date of birth to identify their appointment – which is then confirmed to them on the screen.



Check-in Pod with user

- Simple and easy self-arrivals system
- Frees up reception staff
- Removes queues at the reception desk
- Multiple languages available
- Desk or wall mounted
- Surgery logo or image can be added to the welcome screen
- Ability to specify a late arrivals period

Information Sheet

Check-in Pod & Call Pod



The Call Pod is a patient announcement system, to call patients waiting in a surgery to their appointments when their clinician is free. This results in optimal use of clinicians' time, focusing on delivering care as well as freeing up receptionists' time for other work. The Call Pod is triggered by a clinician changing the status on the patient management system to denote that they are ready to see a particular patient. The patient is then notified via a flat-screen TV in the waiting area; the screen can also show other information such as which room to go to. The screen is accompanied by an appropriate sound too which acts as an additional alert.



Call Pod

The Call Pod can easily be configured by the receptionist in a number of ways to suit individual surgery requirements. For example:

- For sensitively-named clinics, such as those handling sexual health, different clinic names can be displayed on the CallPod to avoid embarrassing patients.
- If necessary patient aliases can also be used.
- The appointments screen can be changed not to show patient names
- The duration of time the call screen is shown can be adjusted

Both Pods are available as a joint package, or can be purchased independently – they are a great accompaniment to the Surgery Pod.

Detailed Specification

Check-in Pod & Call Pod



Touchscreen Tablet: Samsung NP-Q1U

Weight (tablet only): 0.69kg
Dimensions: width 227.5mm x height 123.9mm x depth 22.9~23.9mm
Memory: 1 GB (DDR2 667 MHz / 1 GB x 1)
Power: 100-240 VAC, 50-60 Hz, 60W
Battery: 4 Cell (c 3 hours on battery)
Display: 7" WSVGA (1024 x 600) Gloss, Super Bright, LED Back Light

Reliability

The CarePod tablet has a quoted failure rate of less than 1.0% when used in a school environment – expected to be rather harsher than most CarePod users subject it to!

Accuracy

The peripherals (see below) have identical accuracy to that commonly used by clinicians in their consulting rooms – for example the UA-767 sphygmomanometer achieved the British Hypertension Society grading of "A/A" (a tolerance of < 5mm of Hg on both systolic and diastolic measures). See <http://www.aandd-eu.net/clinicalvalid-p1.html>. All our equipment has 'CE' certificates. Accuracy for this equipment is typically guaranteed for three years, although in regular use a standard annual calibration check is recommended; it is replaced if outside the accepted tolerances. THSL can arrange for that check, though PCTs usually have such a service to hand.

Devices: Standard

Scales (to 200kg): A&D UC321
Sphygmomanometer (blood pressure/pulse): A&D UA767PC Disposable sleeves are available to avoid any risk of infection, if required.
Glucometer: One Touch Ultraeasy
Pulse oximeter: Contec CMS-50E

Additional

Spirometer GE EasyOne Spirometry System B100071
ECG: GE Cardiosoft 12 Lead Interpretive ECG System N100266
Blood analyser: Cholestech LDX System (delivers a complete lipid profile and glucose, ALT, AST and hs-CRP in 5-6 minutes depending on test)
Urine Analyser: Uryxxon Relax Automated Urine Analyser
Additional analysers available for HBA1c, μ albumin, INR, creatinine and full blood gases

Patient assessments currently available

Standard; Over 65; NHS Health Check (vascular risk)